

# How to Logon for a Telemedicine Appointment

You must have a login for our patient portal to be able to have a telemedicine visit with your doctor.

If logging on from your laptop/computer (must have a webcam)

1. Logon to the patient portal 5-10mins prior to your scheduled time  
[https://mycw8.eclinicalweb.com/pnce/jsp/100mp/login\\_otp.jsp](https://mycw8.eclinicalweb.com/pnce/jsp/100mp/login_otp.jsp)
2. Once on the portal your appointment date and time will be on your main screen. Click join televisit that is located under the appointment date and time.
3. Please enter your vitals on the next screen and continue.
4. You will then do a compatibility check to make sure you can do a televisit
5. Once that is completed you will join the televisit and the doctor will be with you at your scheduled time.

If logging on the Healow app

1. Make sure you download the Healow app to your smartphone. Find us using our practice code **DGJABA**
2. Login with your patient portal credentials 5-10mins prior to your scheduled time.
3. Once logged on to the app on the main screen appointments should be lit up red with the number 1 next to it.
4. Click on the appointment.
5. Your visit will be on the next screen. Click the visit.
6. The next screen is appointment details. On the bottom click on start televisit.
7. Enter your vitals and submit them.
8. Click start televisit again and wait for your doctor to join at your scheduled time.